



# GREENVIEW REGIONAL MULTIPLEX FACILITY GUIDELINES

Please read and follow the rules below to ensure a safe and enjoyable experience for everyone:

## Wristbands Are Required

- > Wristbands must be worn and **visible at all times** in areas that require proof of admission.
- > **Members:** Please check in at the Customer Service Desk each visit to receive your wristband.
  - > **Day Pass Purchase:** A wristband will be provided at the time of purchase.

## Clean Indoor Footwear

- > Clean indoor footwear is mandatory when using the **Fieldhouse, Fitness Centre, or Walking Track.**

## Child Supervision Policy

- > Children **under 8 years old** must be within **arm's reach** of a responsible caregiver (age 13 or older) at all times in the **Aquatics Centre.**
  - > **One caregiver** may supervise a **max. of 3 children under 8**, all within **arm's reach.**
    - > For all other areas, the caregiver must be **at least 12 years old.**
  - > Children **ages 8–11** must have a responsible caregiver (12+) present in the facility.
    - > Children **12 and older** may use the facility **without supervision.**
- > Children **13 and under** are **not permitted** in the **Fitness Centre** or to use **equipment on the third-floor track.**

## Unacceptable Behaviours

The following behaviours are strictly prohibited and may result in removal or a ban from the facility:

- > Drug or alcohol use
- > Verbal abuse
- > Vandalism or theft
- > Bullying or harassment
- > Voyeurism or loitering
- > Suspicious or inappropriate behaviour
- > Fighting or use of profanity
- > Sexual activity or inappropriate touching
- > **We reserve the right to refuse access or service to anyone at any time.** <

## Area Specific Rules

- > Please make sure to read and follow all posted rules in specific areas of the facility.

